

STAIRISER

USER HANDBOOK

IMPORTANT

Before using your Stannah Stairiser platform stairlift, please ensure that you read and familiarise yourself with these instructions.

The Stannah logo is displayed in a bold, red, sans-serif font. The letter 'S' is significantly larger and more stylized than the other letters, which are in a standard weight. The logo is positioned in the bottom right corner of the page.

CONTENTS

Introduction	3
Safety instructions	6
Safety devices	7
General layout	8
Lift features	11
Operating instructions	14
Emergency release	16
Troubleshooting	18
Lift care	22
Warranty promise	23

NOTE:
Whilst every effort has been made to ensure the clarity and accuracy of this handbook, we cannot be held responsible for any damage or injury resulting in negligence or misuse of this lift.

INTRODUCTION

Important – please read

Thank you and congratulations on purchasing a Stannah Stairiser lift.

Before using the lift, the lift owner must read and familiarise themselves with this user handbook, in particular their legal responsibilities as a lift owner and key features of the lift.

Your Stannah Stairiser lift has been manufactured and installed in accordance with the Supply of Machinery (Safety) Regulations 2008 (2008 No.1597).

It is important that you arrange for the lift to receive regular inspection and servicing by a competent person at intervals of at least every six months, after the guarantee period has expired. A service log card, supplied with the lift, must be completed after each service visit. Failure to ensure servicing is carried out could lead to unreliable or unsafe operation.

For all enquiries regarding servicing, please contact your local Stannah Service Branch.

For your records:

LEGAL REQUIREMENTS

LIFT SAFETY—YOUR RESPONSIBILITIES

Am I legally obliged to have my lift maintained?

Yes. The general duties imposed by The Health and Safety at Work etc Act 1974 supported by Provision and Use of Work Equipment Regulations 1998 (PUWER) regulations 5 & 10 mean that you are obliged to keep your lift in safe working order. This means you must arrange for regular maintenance of your lift.

Am I legally obliged to have my lift Thoroughly Examined?

Yes. Regulation 9 of the Lifting Operations and Lifting Equipment Regulations 1998 (LOLER) requires that a lift undergoes an inspection/thorough examination by a competent person at regular intervals (twice a year for passenger lifts, once for goods lifts or according to the lifts' situation) and applies to all lifts and lifting equipment used at work.

I have a lift in my building. What do I need to do?

You should arrange for the lift to be maintained (regularly serviced and kept in good repair) and, if the lift is in a place of work, thoroughly examined at intervals in line with legislation.

What is the difference between 'Maintenance' and 'Thorough Examination'?

Maintenance is the regular servicing of the lift, encompassing the routine adjustment to components, replacement of worn or damaged parts, topping up of fluids and so on, and should be carried out by an experienced and competent lift company, such as Stannah Lift Services. Maintenance is carried out to ensure the lift runs efficiently and safely.

Thorough Examination is the systematic and detailed visual inspection of the lift and all its associated equipment and would usually be carried out by a third party, or an appointed 'competent person'. Thorough Examination provides a good check that maintenance is being carried out properly. It focuses entirely on the safety of the equipment.

Authoritative guidance on Thorough Examination as required by Lifting Operations and Lifting Equipment Regulations 1998 (LOLER) can be found in The Guidelines for Supplementary Testing of In-Service Lifts published by SAFed. Thorough Examination may also be referred to as Form 54 or F54 inspection – the code given to the form prescribed by repealed Factories Acts. Although no longer prescribed, the term remains in use. Other common terms used are: periodic inspection, statutory inspection (because it is required by law) or insurance inspection (inspections are often on behalf of insurance companies).

Do I have a responsibility for trapped passengers?

Advice on this can be sought from your local Stannah Service Branch.

LEGAL REQUIREMENTS FOR THE LIFT OWNER

Regulations require that these lifts must be examined by a fully qualified lift engineer.

The lift owner, must employ a qualified maintenance company for upkeep after the service warranty expires.

PRODUCT LIFE EXPECTANCY

PRODUCT LIFE EXPECTANCY

Product life expectancy depends largely on the environment, usage and the undertaking of proper scheduled maintenance. Our lift products are designed and life tested for a full life cycle of 10 years without major intervention. In most cases, we would expect our lifts to last far beyond this, providing they are properly cared for and maintained.

We have a number of platform lifts on our service portfolio that were installed from the late 1990s. The earliest platform lifts installations are approaching 20 years in service.

Actual life expectancy of a lift depends on a number of factors, including:

- The load the lift actually carries on each journey
- The actual lift travel, as this determines the journey time and hence wear on the drive system
- The level of usage of the lift and whether this changes over time
- The environmental conditions that it operates within
- The quality of the servicing and maintenance

We ensure that spare components are available for at least 10 years following the installation of any lift but many will be available far beyond this. There are a number of component parts that may require replacement during its life cycle and you will be advised of this as part of your lift servicing schedule.

SAFETY INSTRUCTIONS

- Do not exceed the maximum platform load or maximum wheelchair size. The maximum capacity of the lift is indicated on the control panel of the platform.

Safe working load: 250 kg / 300 kg (for the wheelchair platform)[†]
100 kg (for fold down seat)

NOTE: † The exact weight limit for your product will be stated on the load plate.

- The emission sound pressure level for lift users is not expected to exceed 60dB(A).
- Only use the platform lift to transport a person in a wheelchair or seated on the optional fold down seat. Never use the lift in a standing position (risk of injury to the head, risk of falling).
- The platform lift may only be used by one person at a time. The passenger must remain in the wheelchair or seat while the lift is operating. Accompany persons are not allowed on the lift under any circumstances. Otherwise there is a risk of falling.
- This lift is designed to carry the majority of Class A and Class B wheelchairs, but not Class C wheelchairs or electric scooters due to their weight and size.

Wheelchairs shall be classified in one or more of the three classes below, dependent upon their use:

- ⇒ **Class A:** compact, manoeuvrable wheelchairs not necessarily capable of negotiating outdoor obstacles;
- ⇒ **Class B:** wheelchairs sufficiently compact and manoeuvrable for some indoor environments and capable of negotiating some outdoor obstacles;
- ⇒ **Class C:** wheelchairs, usually large in size, not necessarily intended for indoor use but capable of travelling over longer distances and negotiating outdoor obstacles.

- This platform lift is not designed for carrying goods or animals of any kind. The exceptional use by trained guide dogs is permitted.
- Remove key switch from both the lift and the platform after use so it cannot be operated by unauthorised persons (e.g. children playing with the lift).
- Children should NEVER be allowed to tamper or play with the lift.
- Keep loose clothing, hands and fingers away from the track or back of the carriage when the lift is in motion.
- Do not open the barriers by force or use the barriers as grab rails.
- Passers-by walking up or down the stairs while the lift is being operated must avoid any contact with the platform. Platform users should take into consideration pedestrians or other obstacles. Therefore, before moving, look to see if anyone is using the stairs or if there are obstacles.
- We recommend preventive checks are carried out on the lift. Regular servicing of your Stairiser will ensure safe operation for a long time. Any abnormal operation of the lift should be reported to the service branch. In the case of irregularities such as vibrations or abnormal noise emissions, do not use the lift, call your local Service Branch.

SAFETY DEVICES

The Stairiser range is equipped with the following safety devices:

Platform barriers and access ramps

The barriers and access ramps must be closed (horizontally) or folded down during the journey to prevent the lift from failing in the longitudinal direction. They always open automatically at the stops if the travel command is held down.

Safety bottom

The safety bottom is attached to the platform's underside and serves as an additional safety feature. It reacts to pressure, so the lift system immediately stops if it hits an obstacle. The travel command in the upward direction remains active.

Lateral contact bars

Lateral contact bars are fitted to the side of the platform side wall to prevent jamming in the direction of travel. The travel command in the opposite direction remains active.

Overload device

The platform is equipped with an overload device. If the load capacity specified on the type plate is exceeded an overload switches off the system, an acoustic signal sounds and the overload status is indicated on the display. In this condition it is not possible to drive off.

Important! The platform must never be overloaded. If an overload is signalled, the loading must be reduced to enable lift use.

Emergency stop

The platform lift is equipped with an emergency stop button. If you need to stop the platform in an emergency, press the red button and the lift stops. To release, press it again or turn it clockwise.

Alarm button

The platform is equipped with an alarm button to summon help. By pressing the alarm button a loud emergency signal sounds and an error message is displayed. If help is required a user can use the alarm button for the audio alarm on the handset.

Overspeed governor and safety gear

The platform is equipped with an overspeed governor with a safety gear. If the platform moves downwards at increased speed (e.g. due to a defect or similar), the increased speed is immediately detected by the overspeed governor and the safety gear is triggered. The safety gear brings the platform to a standstill by holding it on the rails. This prevents the platform from falling.

Audible and visual notification of lift use

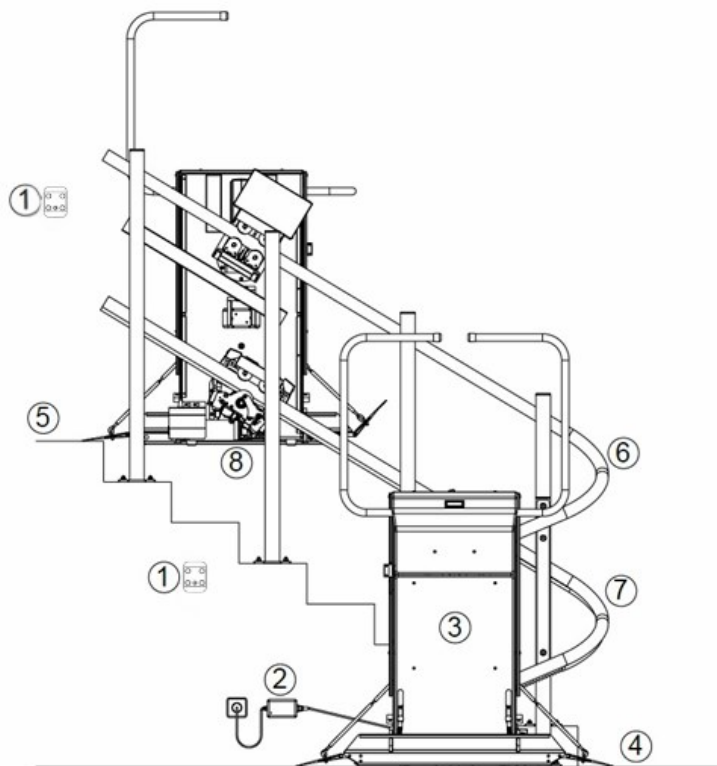
As part of lift operation there are audible (beeper) and visual (light on carriage) these will operate if the lift is being called by the remote. If the lift is being driven from the carriage controls the visual signal will not flash.

Additional remote alarm (option)

There is the option for platform to have a remote alarm. This is placed away from the lift and connected to it. This remote alarm allows for visual notification that the lift has made an emergency stop. This feature is useful when the platform is installed in a less well-used area (for example an enclosed stairway away from people).

GENERAL LAYOUT

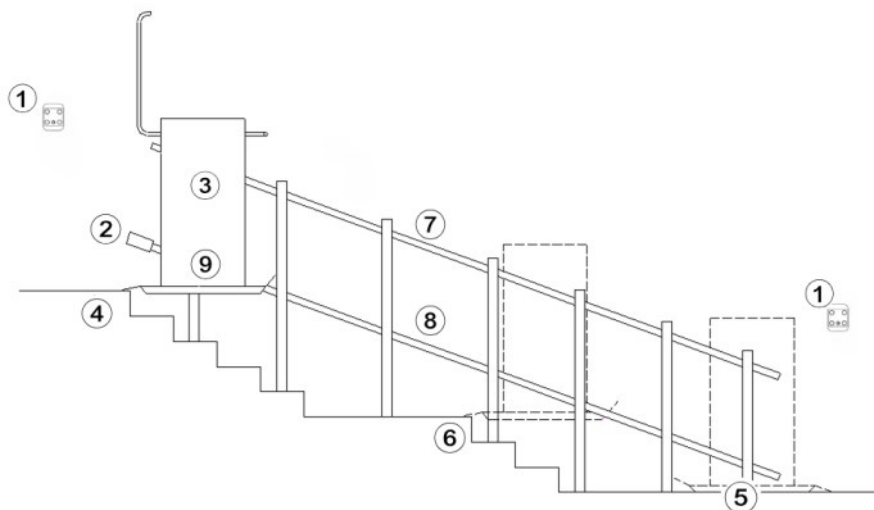
STAIRISER CR2



1. Wall controls
2. Charger
3. Platform sidewall
4. Lower stop
5. Upper stop
6. Upper rail
7. Lower rail
8. Lower carriage with safety gear

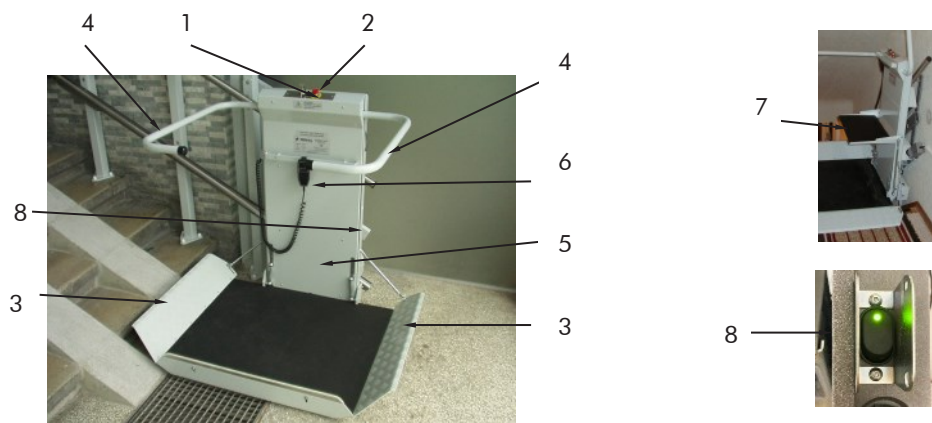
GENERAL LAYOUT

STAIRISER SR



1. Wall control
2. Charger
3. Carriage
4. Upper stop
5. Lower stop
6. Intermediate stop (n/a)
7. Upper railway tube
8. Lower railway tube
9. Overspeed governor

GENERAL LAYOUT

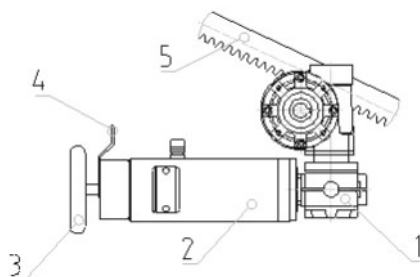


1. Key switch
2. Emergency STOP
3. Ramps
4. Barriers, liftable
5. Carriage cover
6. Directional control
7. Folding seat (option)
8. Main control button at the carriage side

DRIVE

(behind the carriage sidewall)

1. Gear box
2. Motor
3. Hand wheel
4. Hand lever for break release
5. Lower guide rail (=toothed rack)



LIFT FEATURES

MAIN POWER SWITCH

The main power switch is located at the left side wall of the carriage. To use the lift, first turn on the main power switch. By switching off the main power switch, the lift cannot be used (also disables the wall controls). If the main power switch and the key switch are switched on, the green lamp on top of the carriage is illuminated.

The main power switch connects the Stairiser to the power supply system. For use of the lift, first turn on the main power switch. By switching off the main power switch, the Stairiser can be isolated from the circuit.



It is necessary to switch off the main power switch while repairs are carried out, especially in the drive box.

Before operating the lift, ensure that the platform area is clear.

BATTERY CHARGE SYSTEM

Your platform lift's drive motor is powered by batteries, which are charged by a charger. Charging takes place at each stop via charging contacts.

When the lift is not in use, always park it in the parked position to maintain battery charge. An acoustic signal will alert you if the lift is incorrectly parked.

THE BEEPER

If the platform is not in the stop position within 5 minutes after use, the beeper will sound every second. If so, please bring the platform to the stop position.

If the lift is parked in the stop position and the beeper still gives signals, this suggests a problem with the recharger. Please turn off the lift mains power switch and check if there are building power outs or if a fuse is not working. If any such errors are corrected and the beeper is still giving signals please contact your local Stannah Service Branch.

If the battery voltage is too weak for normal operation then the beeper will sound every 2.5 seconds. Please bring the carriage in the stop position to recharge the batteries. If the beeper does not stop after recharging, then the batteries may need to be changed. Even with weak batteries the control system is programmed to ensure the carriage always reaches the lower position with the remaining battery voltage.

LIFT FEATURES

LANDING CONTROLS

The Stairiser platform lift is equipped with landing controls that communicate via radio with the carriage. With these controls, the lift can be called and sent when the platform is closed. In the case of automatic platform the platform also can be opened and closed with the controls.

The controls are supplied by one 9 volt battery. A connection cable to a constant power supply is possible.

The life-time of the battery is approximately one year. In general, the battery is usually changed during the service.

The functionality of the battery can be checked as follows:

- In each wall control, a green lamp is installed.
- This lamp will begin to flash if the key switch of the control is switched on and control buttons are depressed.
- If the lamp does not flash, a change of the batteries will be necessary.

Stairiser CR2 call stations are located in the area of the upper and lower landing position. Stairiser SR landing controls are fitted in the area of landing positions.

Drive up button

The platform will drive up when in closed (unfolded) position.

Platform open button

The platform will open (unfold). This button works only when the platform is in the landing station.



Drive down button

The platform will drive down when in closed (unfolded) position.

Platform close button

The platform will close (fold). The platform should be closed when in the landing station.

LIFT FEATURES

LIFT CONTROLS

The platform is equipped with a handset on a spiral cable as standard. This allows an ergonomic sitting position while operating the platform.

The handset contains the directional driving buttons, an emergency stop and an audio alarm button. The handset is only used to drive the open platform and to open and close the barriers in the landings.

Controls can also be mounted on the top of the platform side wall.



EMERGENCY STOP

The platform lift is equipped with an emergency stop button. If you need to stop the platform in an emergency, press the **RED** button and the lift stops.

To release press the button again or turn it clockwise.

OPERATING INSTRUCTIONS

If the platform is not on the level you require, call the platform using the wall controls. Each landing call station needs to be activated with a key switch before use.

A green LED light will start flashing when a command button is pressed. The platform travels as long as you keep the directional button on the wall control depressed.

The platform stops automatically at the stop position. To use the lift fold down the platform by using the open button. Press the button until the platform is in a horizontal position and the barrier has opened completely. The ramp turns down to the correct position to enable safe driving/moving onto the platform. When the platform is folded down, all controls other than the platform lose their functionality. This allows safe movement onto the platform.

Important!

Wall controls only control the lift when the platform is folded up.

DRIVING OR MOVING ONTO THE PLATFORM

The platform is folded down by pressing the "open" button. Keep it pressed and the barrier will automatically fold up. Simultaneously the ramps fold down to the correct position enabling safe driving or moving onto the platform.

TRAVELLING ON THE PLATFORM

When the passenger has moved onto the platform in accordance with the previous set of instructions (see section above), the lift can be set in motion by pressing the up or down control button.

By pressing the directional control, the barrier and ramps will automatically fold into the correct position. The lift will start moving in the desired direction after the barrier is closed and locked.

Hold the drive command button until you reach the desired stop.

The platform stops automatically at any intermediate stops then final landing. If the directional travel command is kept pressed at a stop position the barriers open. To continue travel from an intermediate landing, release the directional travel command for a few seconds after the carriage has stopped and press it again, holding it down to continue travelling to the desired stop.

Important!

Before operating the lift, ensure the platform area is clear. Always face the direction of travel and apply the wheelchair brake for safety.

As a safety measure, the lift is equipped with an emergency stop (**RED** button on the control). In the unlikely event that the platform does not stop when the directional control button is released, press the self-locking emergency stop button. The lift will then stop immediately. To unlock the emergency stop button, press it once more or turn clockwise.

OPERATING INSTRUCTIONS

LEAVING THE PLATFORM

The lift has been designed to automatically stop in the correct position at the desired landing.

Keep the directional control button pressed until the barrier has folded up and the ramp has folded down to the correct position. When the barrier is fully opened (and the ramps fully down), release the directional control.

You can now leave the platform.

After leaving you must use the platform close button until the platform and barriers are completely folded. Switch off the call station by turning the key to the OFF position and removing it.

Important!

The platform must be folded to release the lift for other users. The call stations become active again and the lift can be sent or called to the desired location.

To prevent unauthorised use of the lift, you should always remove the key in the call stations after using the lift.

EMERGENCY RELEASE

FOR USE BY TRAINED AND AUTHORISED PERSONNEL ONLY!

Emergency release should only be undertaken by suitably trained and authorised persons. Switch off the main power switch.

If the occupied platform remains stuck somewhere between the landing positions and all the troubleshooting points (see next section) have been checked, the passenger can be freed by a person instructed for this purpose.

PLATFORM IS LOCATED NEAR THE LANDING STOP

If the platform is just before a stop, it can be moved over a short distance with the handwheel. To do this, place the handwheel in the opening provided and press the brake lever. Now turn the handwheel while keeping the brake lever pressed.

The direction of rotation is indicated on the handwheel. Always turn in the direction in which the desired destination is reached most quickly. Turn the handwheel until the platform stops at the landing.

At the stop, the barrier bar can be opened (lifted) manually, and the wheelchair user can now leave the platform.

Brake
release



Handwheel

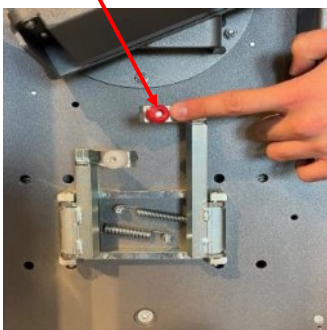
EMERGENCY RELEASE

PLATFORM IS NOT LOCATED NEAR THE LANDING STOP

Please note for rescue of a passenger with the platform in this position, two people are required. If only one person is able to come to the rescue, it's necessary to wind the platform to the next stop (see instructions in previous section).

If the platform is not near a stop only the barrier on the uphill side may be opened. If the barrier on the downside were to be unlocked, there would be a risk of falling.

1. To unlock the uphill barrier outside the stop, a lever must be pressed at the back of the platform side wall, approximately in the middle of the two rails. The position of the lever is shown in the images below.
2. This lever, marked in red, must be held down to open the barrier with a slight push. The wheelchair user can now be lifted off the platform. This must always be done in the upward direction on the stairs.
3. It is essential to press the lever marked **RED** as this ensures that the barrier on the uphill side is unlocked.



TROUBLESHOOTING

For safety reasons, the Stairiser SR and CR2 platform lifts are equipped with several electrical and mechanical locking devices. They will not operate if any of these devices are not in order or any component or sequence is not working correctly. You must not manipulate, modify or remove any safety feature of the platform.

Consider the following points before you start troubleshooting:

- Visually inspect the entire installation for damage, deformations, etc.,
- Check that the system is switched on. If your lift beeps while driving or in the stop position refer to the 'battery charging system' section.
- Ensure the lift cannot be operated from the call stations while the platform is folded down or someone is operating the system from the platform.
- Check the main switch of the platform, located on the left side of the platform, is switched on. The green lamp on the switch must light up.
- Check whether the batteries in the call stations are empty and if required call your local Service Branch to have them replaced with new ones.
- The first call station to be activated by a command signal takes control of the lift (provided that no one operates the controls on the platform) so no other call stations can be used until that command signal is deactivated.

Important! Any abnormal operation of the lift should be reported to the local Service Branch. In the case of irregularities such as vibrations or abnormal noise emissions, do not use the lift, call your local Service Branch.

Error	Cause	Remedy
Platform does not work at all	Batteries are empty	Supply power to the charger
	Main power switch is turned off	Switch on the main switch
	Key switch on the radio remote control is turned off	Switch on the key switch
	Emergency stop button is actuated	Unlock the button by pressing it again and turning clockwise
	Platform is not completely closed	Close platform
	Platform moved against mechanical resistance	Remove obstacle by driving in opposite direction

TROUBLESHOOTING

Error	Cause	Remedy
Platform does not reach the intended height	The bypass switch of the barrier release is not set correctly	Have the switch reset by your local Stannah Service Branch
Platform does not move upwards	The lateral contact bar on the platform side wall or access ramp is actuated	Clear the contact bar or ramp by moving down and removing the object
Platform does not move down	The safety bottom under the platform is blocked/activated	Clear the safety bottom by driving up and removing the object
A barrier does not open	The platform does not reach and stop completely	Have the switch reset by the service branch. Check whether the contact bar/safety bottom is activated

STATUS MESSAGES ON THE DISPLAY

If the unit does not work, check on the display to see what error code is shown and then refer to the list below to find out what this error means. When talking to the local Stannah Service Branch, please tell us the error code so the correct action for can be taken.

Display	Cause	Remedy
UP SENS. PAD SI: S12/13,EKL/R	The drive upwards is prevented by the pressed contact bar or the upper access ramp	Drive down possible, remove obstacle and check contact bar or access ramp for ease of movement
DOWN SENS. PAD SI: S12/13,EKL/R	The drive downwards is prevented by the pressed contact bar or the pressed lower access ramp	Drive upwards possible, remove obstacle and check contact bars or access ramp for ease of movement
SENSITIVE BOTTOM SI: S17	The descent is prevented by the pressed safety bottom, i.e. the ascent must still be possible	Drive up possible, remove obstacle and check safety bottom for ease of movement
PLATF. NOT CLOSED SI: S11X	Occurs when driving with the call stations and the platform is not completely folded down	Close the platform completely with the call stations

TROUBLESHOOTING

Display	Cause	Remedy
PLATF/BAR F. POS SI: S11X	Occurs when driving with the handset control and the platform is not fully opened	Close the platform completely with the call station, then move the platform to the upper or lower landing, open the platform completely with the call station
PLATF. UNDEF.POS SI: S11X undef.	Occurs when the platform is neither fully open nor fully closed	Close the platform completely with the call station, then move the platform to the upper or lower landing, open the platform completely with the call station
BARR. NOT CLOSED SI: S11X	Occurs when a barrier bar is not in the horizontal position when the platform is open	Check that the upper and lower barriers are firmly in place and, if necessary, push them down until they lock into place
IN UPPER STATION SI: S27, A-S11U	Displayed when the barriers are already fully open in upper stop	Drive command down by means of handset control
IN LOWER STATION SI: S28, A-S11U	Displayed when the barriers are already fully open in lower stop	Drive command upwards by means of handset control
CURRENT LIMIT ACT1 - PLATFORM	Occurs when the servomotor draws too much current during folding or there is something on the platform during the folding process	Close the platform completely with the call station and open it again at the landing
IN UPPER / LOWER STATION S27 / S28	The platform can no longer be moved because it is already in a landing stop	
LIFT IS NOT IN THE STATION	Displayed when you want to unfold the platform even though the lift is not in any landing	Move the platform completely into the upper or lower landing position

TROUBLESHOOTING

Display	Cause	Remedy
EMERGENCY STOP SI: S7X	Travel is prevented by the emergency stop on the handset control	Unlock the button by turning it clockwise
OVERLOAD LIFT SI: SU	The max. load capacity has been reached	Reduce weight on the platform
EMPTY BATTERY STOP UP	The battery is empty	Move the platform to the lower stop and charge the platform
BARRIER UNBLOCK SI: S14,15,16	The stop is not set correctly	Use the emergency hand wheel to move the platform out of the landing, then contact your local Service Branch

LIFT CARE

It is important to ensure the lift is regularly serviced to ensure safe operation. For this purpose a Stannah service contract adapted to the frequency of use is recommended.

OWNER CHECKLIST

The following lift care points should be checked regularly, say once a week, to help to keep your lift in good condition:

- The platform should not start travelling until the barrier is completely folded down and the ramp is turned down to the appropriate position.
- It should be impossible to fold up the barriers while travelling. This should be tested between two stop positions.
- Check if the barriers are closed and if the ramps are folded up while travelling. If the ramps run against an obstacle or if the user presses down hard on the ramp, the platform will stop immediately. The link between barriers and ramps must be in faultless condition.
- The platform has to stop automatically at every stop position.
- The platform must stop when the directional control is released. The brake has to be activated immediately.
- The emergency stop button must put the entire Stairiser out of operation.
- If an emergency call system is in place, ensure that works.
- Remove dust and dirt from the tubes of the rail at regular intervals.
- Keep the access to the drive and main power switch clear.

CLEANING

- For safety reasons the platform must always be taken out of operation for cleaning. Please remember to switch off the unit at the mains supply switch.
- Paint finishes and panels should be cleaned with a damp soft cloth and mild detergent.
- Avoid wetness. Ensure that excess water is squeezed out prior to cleaning.
- Never use aggressive cleaning agents to clean painted or plastic-coated surfaces.
- Never use cleaning agents that require special ventilation.
- Stainless steel surfaces should be treated with a commercially available cleaning agent (stainless steel care spray or baby oil). Do not use a scouring powder.
- Flooring should be cleaned with a damp cloth and mild detergent. Ensure that excess water is squeezed out prior to cleaning.
- Push buttons must never be treated with cleaning sprays or the like.

Important!

You should not attempt to dismantle any parts of the lift. Such work must only be undertaken by competent personnel with relevant expert knowledge and training. Contact your local Service Branch of any lift malfunctions.

WARRANTY PROMISE

Our Guarantee

Stannah Lifts Ltd is pleased to guarantee our materials and workmanship, and provide a maintenance and breakdown service, supplied by our sister company Stannah Lift Services, for a period of 12 months from installation completion and handover of the lift, as follows:

- We'll provide regular planned maintenance visits at the frequency agreed in the contract, subject to suitable access to the lift within normal working hours.
- We'll provide a full breakdown service within normal working hours, unless caused by misuse, abuse, accidental damage or other matters outside of our control, in which case it will be chargeable. Normal working hours are Monday to Thursday 8.00am to 4.45pm, Friday 8.00am to 3.45pm. Evening and weekend breakdowns will be charged at a premium rate, unless included in the service contract.
- Should any defect in workmanship or material become evident within such period or in any part delivered under this contract, we undertake to repair or replace the defective part, as soon as possible during normal working hours.
- Our guarantee doesn't cover repairs, replacements or adjustment which may be required as a result of ordinary wear and tear, wilful or accidental damage, misuse, neglect or any other cause beyond our control.
- Lifting platforms must be regularly serviced by a technically competent Lift Engineer. For the external option, we require that at least four service visits are carried out at regular intervals annually to preserve the warranty. Claims cannot be accepted for corrosion that occurs as a result of misuse, neglect, unauthorised alterations or improperly repaired paintwork.
- The contact details of your nearest Service Branch is on the 'Completion Notice' and a full list of service branches is on our website www.stannahlifts.co.uk.

The guarantee is subject to the following conditions:

- The lift has been formally handed over and the 'Completion Notice' is signed.
- All outstanding monies have been paid to us.
- No other lift company has worked on the lift, e.g. carrying out a maintenance visit, attending a breakdown or attempting a repair.
- Stannah isn't prevented from carrying out planned maintenance for any reason outside of our control, including but not limited to, the safety of our employees engaged in activities under this warranty.
- The lift well and machine room / space must be accessible, free from damp, properly ventilated and maintained.

Stannah reserve the right to change the terms of any warranty provided subject to any such change being notified to the beneficiary in writing.

NOTE

Whilst every effort has been used to ensure the clarity and accuracy of this Handbook, we cannot be held responsible for damage or injury resulting from negligence or misuse of this lift equipment.

We are continually developing and improving the Stairiser range and we therefore reserve the right to alter or amend the specification without prior notice.



Stannah Lifts Ltd

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